

REF: DEVON YOUNG CARERS SERVICE UPDATE

Mon 21/12/2015 10:59

Dear All

We want to keep you up to date about exciting new changes to Devon Young Carers Service. From 18th January '16, we will be able to reach those young carers with the most needs. Following an assessment our young carers will be able to access different levels of support. These are level one, a universal, preventative level which is the county wide newsletter, Young Carers Council and drop-ins. Level two is targeted to provide trips/activities and Level three is a direct 1:1 casework approach with a lead practitioner. The service will continue to operate within the Early Help framework.

What you need to do

- From January 18th pass **all** enquiries/referrals for the service via Devon Carers Helpline on 0845 643 4435, or email carers.plus@westbankfriends.org
- Circulate this email to your teams/relevant professionals
- Contact me if you have any questions in relation to the changes.

Thank you. We are looking forward to continuing our close links with your agency.

Kind Regards

Martine Osmond,
Strategic Lead Practitioner Young Carers / Transitions

Normal working hours: I work 18.5 hours. I generally try & work Mon/Tues 9-4.30, Weds 9-12.30, though this can change, so apologies if you can't reach me on these days.